

Quality Policy

Our Values

Carrington West will meet or exceed our quality expectations by continuously improving and updating the skills and resources needed for Education, Training, and Development.

Our Commitment

Carrington west are committed to maintain a quality system designed to meet the requirements of ISO 9001 in pursuit of its primary objectives.

Customer service is an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of the quality standards and its impact on customer service. To ensure the company maintains its awareness for continuous improvement, the quality system is regularly reviewed and is subject to annual audit.

Our Objective

- Ensuring that the services we provide will be entirely suitable for the defined purpose and delivered in a timely and cost-effective way,
- Obtain regular and monitoring of customer feedback,
- Complying with the requirements both regulatory, statutory and of the customer, as well as continually improving the effectiveness of the quality management system,
- Establishing and communicating, meaningful quality objectives and performance targets to all staff,
- Utilising a process of continual improvement where everyone is encouraged to review working practices and suggest methods for improvement,
- Developing employee skills and increasing their contributions through effective training,
- Developing supplier relationships, to ensure mutually agreeable long-term commitment,
- Ensuring our contractors are fully aware of the requirement for quality and are given all necessary information,
- Recognising that adhering to this policy involves all aspects of our business,

The requirements of the company's quality system are mandatory and all company personnel have a responsibility and obligation to it.

Carrington West committed to the continuous improvement of HSEQ management practices.

Director ____James Fernandes____

Signed  _____